



**Seamless Clearance**  
convenient, user-friendly and timesaving  
*Road Cargo System Implemented on 17 May 2010*

Shippers

**Please register to use now**



Agents



Cross-boundary Truckers



Hong Kong Customs and Excise Department (C&ED) implemented the Road Cargo System (ROCARS) on 17 May 2010. ROCARS provides the necessary infrastructure for electronic Customs clearance of road cargoes. With ROCARS, all cross-boundary trucks, except those selected for inspection, can enjoy seamless Customs clearance at the land boundary. The C&ED will also be able to introduce a one-stop Customs inspection arrangement to further facilitate the passage of inter-modal transshipment cargoes.

#### Shippers / Agents

Shippers/Agents can enjoy the benefit of seamless Customs clearance by lodging eight pieces of road cargo information within 14 days prior to the import/export of the cargoes through the ROCARS. Shippers/Agents will then receive a Customs Cargo Reference Number (CCRN) from ROCARS for the subsequent bundling procedure.

#### Cross-boundary Truckers

Truckers/Their agents can perform "bundling" by providing C&ED, through the ROCARS, the following information -

1. CCRN; and
2. the vehicle's registration number

30 minutes before the truck passes through a Land Boundary Control Point.

#### Submission Methods

1. system-to-system interface (for large volume users);
2. batch upload via ROCARS portal (for medium volume users);
3. direct input via ROCARS portal (for low volume users); and
4. Interactive Voice Response System (used by truckers for bundling purpose only).

#### Training and Support

Comprehensive training package, including seminars, hands-on training and self-learning kits as well as Technical Outreach Teams, is available to provide training and assistance to industry users to help them familiarize with the system. For details of training and support, please refer to the ROCARS website.

#### Eight Pieces of Road Cargo Information

Information in Relation to Cargo in Packages	Information in Relation to Cargo in Bulk
1. Description of packages	1. Gross weight or gross volume of cargo
2. Number of packages	2. Quantity of cargo (If applicable)
3. Description of articles contained in each package	3. Description of cargo
4. Name of consignor	
5. Address of consignor	
6. Name of consignee	
7. Address of consignee	
8. Expected date of arrival in / departure from Hong Kong of the cargo	

#### Registration

Shippers/Agents/Truckers are required to register with the C&ED before they can use ROCARS for submission of cargo and vehicle information. To enjoy the benefit of seamless Customs clearance, users are encouraged to register as early as possible. For details of registration, please refer to the ROCARS website.

#### Enquiries

Telephone : 3669 0000  
Website : [www.rocars.gov.hk](http://www.rocars.gov.hk)